

**General Manager's Report # 237
Gary R. Phillips, March 18, 2010:**

2010's Early Bird Payment Winners:

- #1, Jan. 07, lot #0572, George Polosky, \$500**
- #2, Jan. 14, lot #1091, Gregory Marchand, \$450**
- #3, Jan. 21, lot #1091, Gregory Marchand, \$400**
- #4, Jan. 28, lot #1950, Scott Raybuck, \$350**
- #5, Feb. 04, lot #0021, Eric Schulze, \$300**
- #6, Feb. 11, lot #2567.2, Richard Callahan, \$250**
- #7, Feb. 18, lot #2548, John Hanyok, \$200**
- #8, Feb. 25, lot #2043, Curtis Johnson, \$150**
- #9, Mar. 04, lot #0388, Darryl True, \$100**
- #10, Mar. 11, lot #0064, Marlene Laidley, \$50**

A big thank you goes out to everyone able to participate in our annual contest. It enables us to kick off the year with money in the bank and more importantly saves us a lot of time come April 30/May1 when the rush is on and the line could have been a lot longer at our service counter.

As of March 17th, we had 410 accounts cleared with 643 lots which is 19 owners and 29 lots BETTER than Y-T-D 2009.

We were going to rebuild the engine on our 2002 Skag Turf Tiger commercial mower. Turned out to be cheaper to replace the whole engine plus they would not have been able to prevent the old motor from continuing to blow oil.

Thankfully Best Equipment found one on the shelf. Had we needed to send out for one, under "new" laws, we would have had to send the old one first to Kawasaki in California, have it certified as destroyed in the way of the recent "Cash For Clunkers" Program, photographed and documented before a new one would have been allowed to be sent to us. We also replaced the rotted muffler and worn seat while we were at it.

We sent out the 1998 backhoe to get it serviced for a continuing oil leak. Maintenance also attempted to remove cracked pool coping tiles to begin replacement at both pools. (A job we found better handled by professionals). We will have High Tech Pools come out and evaluate what we have.

We had a service company repair an oven thermocoupler in our 1994 clubhouse ovens getting ready for the Polar Bears' Plunge Dinner. We were told the ovens and burners were in extra fine shape for their age, should be in a museum somewhere.

Our website has been moved and reactivated by Mega Byte Computers of Andover. We have hired Jennifer Bunce of Pierpont to be our in-house webmaster. She will be redesigning the site and adding a large number of features. Jen will work on all RAA publications and serve as a clubs & community liaison to publicize all the membership's events. Stay tuned and check out our new web site often for updates.

We have 13 new BBQ grills on order in varying sizes. We removed all of the Roaming Shores signs and delivered them to Cicogna Sign & Electric to have them reconditioned. Also, two of our plow trucks had cracked windshields replaced.

We hope snowplowing is over, as usual for this time of year we are straightening signs, repairing berms and filling pot holes.

The new RRA garage plans have been reduced to digital format and are undergoing final scrutiny at Smolen Engineering. We are hopeful of going out to bid fairly soon. Late today (3-18) I was informed we could be ready to bid by late next week.

Gary Stamm & I met with Lynn Stright, instructor for our safe boater classes and also one of our Boat Patrol staff. Lynn will also hold an in service training with our other Boat Patrol crew this spring to maximize our summer efforts on the lake.

To ensure that we can complete the ballot mailing by next Thursday, the Board must this evening set a Candidates' Night date and time if you wish it mentioned in the ballot packages.

Tracked down the Columbus ODNR Dept. of Mineral Resources and got the info on area gas well development.

Hide-A-Way Hills is preparing a 2010 OLCA Lake Community Survey. Any questions we would care to add should be brought forth at this time.

Ohio EPA Twinsburg contacted me as someone complained that

“we were allowing people to place toxic chemicals in the lake”. I explained the WHOLE story to him. He was very familiar with Aqua Doc, thought them a good, responsible firm and suggested if we ever have any other questions, we email his boss in Columbus who authorizes every Ohio EPA Application Permit in the State.

Attached are my regular financial summary and a new one recently drafted for multi-year comparisons.